

TERMS AND CONDITIONS OF SERVICE

By working with Medco Services Limited (the “company”) you confirm your acceptance of its following terms and conditions of service.

1. The company is a professional company supplying professional health services of statutorily registered doctors.
2. The company will carry out checks on its doctors to ensure that they are compliant and qualified to practice and work in the UK.
3. Doctors will provide their services to the company under a contract of employment or self-employment and the company will make an onward supply of services to hospitals and medical institutions (“clients”).
4. For each supply of services, the company and the client will agree a suitable doctor (or doctors as the case may be) to carry out the healthcare services, the service provision period, the speciality of the services to be provided and the grade of the doctor (or doctors) required to perform such services. The company and the client will also agree an hourly charge rate for the provision of these services. This agreement will be referred to as the “Client Confirmation Agreement”.
5. In addition to the agreed hourly charge rate the company will, unless otherwise stated in the Client Confirmation Agreement, add 12.8% to the hourly charge rate in order to cover Employer’s National Insurance Contributions and handling fees. In addition, if VAT is to be charged for the services then that will be added to the amount due.
6. If the client is dissatisfied with the health services being provided then the client must notify the company immediately. In such instances the client has the right to terminate the Client Confirmation Agreement with immediate effect. Any services provided until the point of termination still remain chargeable.
7. Other than the exception noted in point 6 above, the client can terminate the Client Confirmation Agreement with the provision of four weeks written notice.
8. The company reserves the right to terminate the Client Confirmation Agreement if the doctor providing the services terminates their agreement with the company. In this scenario, the company will strive to find an alternative doctor in order to maintain the level of healthcare services being provided.
9. The company reserves the right to replace any doctor with an alternative doctor during any period covered by a Client Confirmation Agreement provided that the level and quality of healthcare services provided is maintained and that the alternative doctor has been agreed with the client.
10. Charges agreed under the Supply of Services Agreement will, typically, be invoiced to clients on a weekly basis and must be settled within 14 days. The company reserves the right to charge interest at a rate of 2% above the Bank of England base rate for any delayed payments.
11. For a period of two months following the completion or termination of a Client Confirmation Agreement the client must not engage directly with any doctor whose services had been provided by the company under that agreement, without prior written agreement from the company.